

# Privacy Policy – Eterra Voyage

## 1. Introduction

At Eterra Voyage, we respect your privacy and are committed to protecting your personal data. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website or book our services.

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## 2. Information We Collect

We may collect the following types of personal data:

- Name and surname
  - Email address
  - Phone number
  - Booking information
  - Payment information (processed via secure third-party providers)
  - Technical data such as IP address, browser type, and cookies
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## 3. How We Use Your Information

We use your information to:

- Process tour bookings
  - Communicate with you regarding your reservation
  - Improve our website and services
  - Send booking confirmations and important updates
  - Comply with legal obligations
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## 4. Cookies and Analytics

Our website may use cookies and analytics tools such as Google Analytics to understand how visitors interact with the website and improve user experience.

You can disable cookies in your browser settings at any time.

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## **5. Sharing Your Data**

We do not sell or rent your personal data.

We may share your information only with trusted service providers when necessary, such as:

- payment processors
- booking systems
- website hosting providers

These providers process data only for the purpose of delivering our services.

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## **6. Data Retention**

We retain personal data only for as long as necessary to fulfill the purposes described in this policy or to comply with legal obligations.

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## **7. Your Rights**

Under the General Data Protection Regulation you have the right to:

- access your personal data
- request correction of your data
- request deletion of your data
- object to processing of your data
- request data portability

To exercise these rights, please contact us.

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## **8. Data Security**

We take appropriate technical and organizational measures to protect your personal data from unauthorized access, misuse, or disclosure.

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## **9. Contact Information**

If you have questions about this Privacy Policy or your personal data, please contact us:

Eterra Voyage

Email: [info@eterravoyage.com](mailto:info@eterravoyage.com)

Website: [www.terravoyage.com](http://www.terravoyage.com)

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## **10. Updates to This Policy**

We may update this Privacy Policy from time to time. Updates will be published on this page.